

Privacy Policy

Effective Date: June1 2026

Introduction

Family Resource Agency of N GA ("we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you interact with our services, including SMS/text messaging communications.

Information We Collect

We may collect the following information:

- Name
- Phone number
- Email address
- Information submitted through forms, websites, or customer service interactions
- SMS opt-in and consent records

How We Use Your Information

We use your information to:

- Provide requested services
- Send appointment reminders, notifications, and customer support messages
- Improve our services and customer experience
- Comply with legal and regulatory requirements

SMS Communications

By providing your phone number and opting in, you consent to receive text messages from Family Resource Agency of N GA.

Message frequency may vary.

Message and data rates may apply.

You can opt out at any time by replying:

STOP to unsubscribe

HELP for assistance

Information Sharing

We do not sell, rent, or share your personal information with third parties for their marketing purposes.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may share information with service providers that assist us in operating our business, provided they maintain appropriate confidentiality and security measures.

Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

Data Retention

We retain personal information only for as long as necessary to fulfill the purposes outlined in this policy or as required by law.

Your Rights

You may request access to, correction of, or deletion of your personal information by contacting us using the information below.

Changes to This Privacy Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date.

Contact Us

If you have questions about this Privacy Policy, please contact:

Family Resource Agency of N GA

410 Chickamauga Ave

Rossville GA 30741

Phone: 706 861-0105