

## **Terms and Conditions for SMS Messaging**

**Effective Date:** June 1 2026

### **1. Agreement to Receive Text Messages**

By providing your mobile phone number and opting in to receive SMS messages from **Family Resource Agency of N GA**, you expressly consent to receive recurring text messages related to our services, including but not limited to:

- Appointment reminders
- Customer support communications

Consent is not a condition of purchase.

### **2. Message Frequency**

Message frequency may vary depending on your interactions with us and the services you have requested.

### **3. Message and Data Rates**

Message and data rates may apply according to your mobile carrier's terms and conditions. Check with your wireless provider for details regarding your text messaging plan.

### **4. Opt-Out Instructions**

You may opt out of receiving SMS messages at any time by replying:

**STOP**

After opting out, you will receive a confirmation message, and no further SMS messages will be sent unless you opt in again.

### **5. Help Instructions**

For assistance, reply:

**HELP**

or contact us at:

- Phone: 706 861-0105

### **6. Supported Carriers**

SMS services may not be available on all carriers. Delivery of messages is subject to effective transmission by your mobile carrier and is not guaranteed.

## 7. User Responsibilities

You agree to:

- Provide a valid mobile phone number.
- Notify us if your mobile number changes.
- Be responsible for any charges imposed by your mobile carrier.

## 8. Privacy

Your privacy is important to us. Information collected through our SMS program is governed by our Privacy Policy located at:

[https://www.myfraga.org/\\_files/ugd/aba007\\_6fe9a4850ad34387aec5d446fd9dcbd2.pdf](https://www.myfraga.org/_files/ugd/aba007_6fe9a4850ad34387aec5d446fd9dcbd2.pdf)

**No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Text messaging originator opt-in data and consent information will not be shared with any third parties.**

## 9. Disclaimer of Liability

We are not responsible for delayed or undelivered messages caused by factors outside our control, including carrier network issues, service outages, or inaccurate contact information provided by the user.

## 10. Modifications

We reserve the right to modify these Terms and Conditions at any time. Any updates will be posted on our website and will become effective upon posting.

## 11. Contact Information

If you have any questions regarding these Terms and Conditions, please contact:

### **Family Resource Agency of N GA**

410 Chickamauga Ave  
Rossville GA, 30741  
Phone: 706 861-0105

---

## **A2P 10DLC Compliance Statement**

By opting into our SMS messaging service, you agree to receive text messages from **Family Resource Agency of N GA**. Message frequency may vary. Message and data rates may

apply. Reply **STOP** to unsubscribe or **HELP** for assistance. Consent is not a condition of purchase. See our Privacy Policy at [\[Privacy Policy URL\]](#).